

BAMBOO CLUB MEMBER ACCOUNT LOGIN AND PASSWORD RESET GUIDE

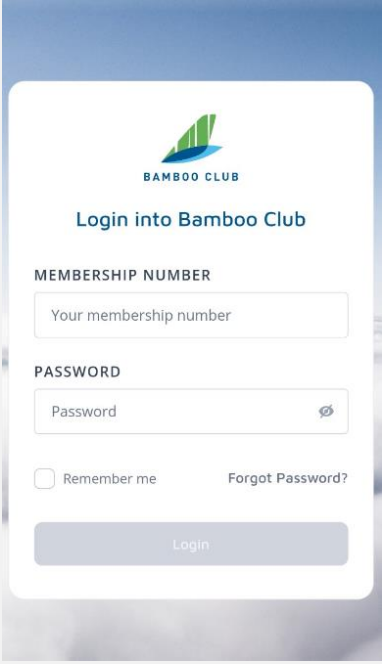
➤ HOW TO LOG IN TO YOUR BAMBOO CLUB ACCOUNT VIA WEBSITE

(Please note: Member login via the Bamboo Airways mobile app is currently under maintenance. Kindly log in through the Bamboo Airways website instead.)

Step 1: Visit the Bamboo Airways website:

<https://www.bambooairways.com/vn/vi/bbc/login>

Step 2: Enter your **Membership Number** and **Password**, then click **Login**.



BAMBOO CLUB

Login into Bamboo Club

MEMBERSHIP NUMBER

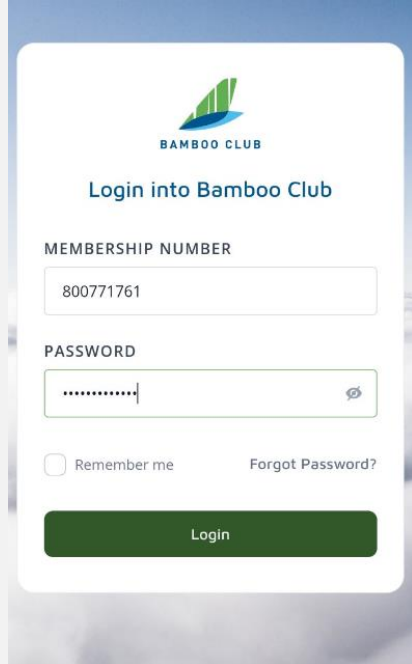
Your membership number

PASSWORD

Password

☐ Remember me [Forgot Password?](#)

Login



BAMBOO CLUB

Login into Bamboo Club

MEMBERSHIP NUMBER

800771761

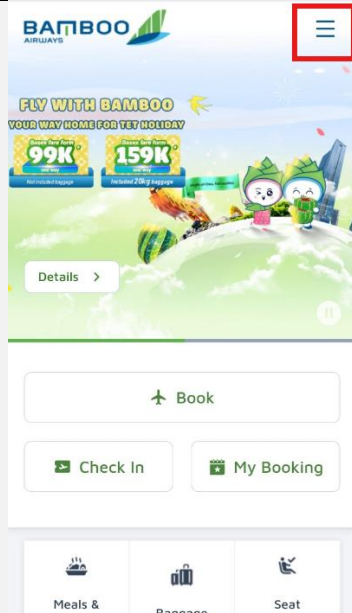
PASSWORD

.....

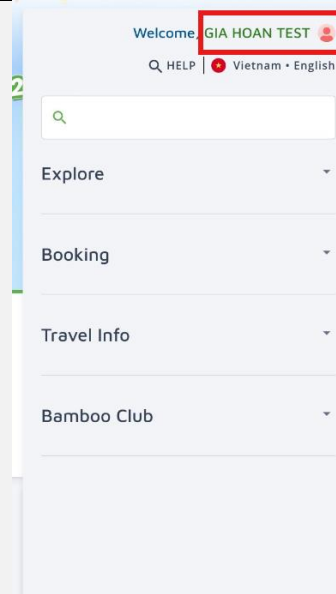
☐ Remember me [Forgot Password?](#)

Login

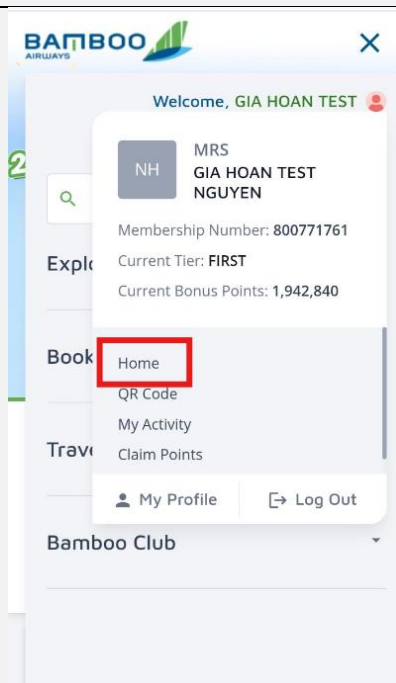
Step 3: Click on the **Menu** icon in the upper right corner of the page.



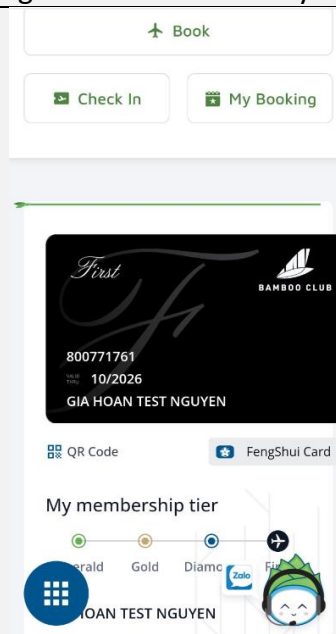
Step 4: Select your **Member Name** from the dropdown menu



Step 5: Click on **Home**



Step 6: Scroll down to view your **Membership Card Information**, including tier level and validity details.



➤ **HOW TO RESET YOUR PASSWORD**

Step 1: At the login page, click **Forgot Password**

The screenshot shows the Bamboo Club login interface. At the top is the Bamboo Club logo. Below it is the heading 'Login into Bamboo Club'. There are two input fields: 'MEMBERSHIP NUMBER' with the placeholder 'Your membership number' and 'PASSWORD' with the placeholder 'Password'. Below the password field is a checkbox labeled 'Remember me' and a link labeled 'Forgot Password?' which is highlighted with a red rectangular box. At the bottom is a 'Login' button.

Step 2: Enter your **registered email address** and **new password**, then click **Send OTP**

The screenshot shows the 'Forgot your Password?' page. It has the Bamboo Club logo and the heading 'Forgot your Password?'. Below the heading is the instruction 'Please enter the email associated with your Bamboo Club account.' There is an input field for 'REGISTERED EMAIL' containing 'Tet2204@gmail.com'. Below that is an 'OTP' section with an input field for 'OTP Code' and a green button labeled 'Get OTP' which is highlighted with a red rectangular box. Further down are input fields for 'NEW PASSWORD' and 'CONFIRM NEW PASSWORD', both containing masked characters. At the bottom is a 'Submit' button.

Step 3: Check your email inbox to retrieve the **5-digit OTP code**, then enter it into the **OTP field** and click **Submit**.

The screenshot shows the 'Forgot your Password?' page after the OTP has been received. The 'REGISTERED EMAIL' field now contains 'Vumaidung204@gmail.com'. The 'OTP' section has an input field containing '65046' and a button labeled 'OTP Sent'. Below that are the 'NEW PASSWORD' and 'CONFIRM NEW PASSWORD' fields, both containing masked characters. At the bottom is a large green 'Submit' button. Below the submit button is a link: 'Password came back to mind? [Back to Login](#)'.

Step 4: Once the system confirms a successful password change, use your **new password** to log in to your Bamboo Club account following the steps above.

The screenshot shows the 'Forgot your Password?' page with a success message at the top: 'Success: The password has been successfully changed!'. Below this is the Bamboo Club logo and the heading 'Forgot your Password?'. The instruction 'Please enter the email associated with your Bamboo Club account.' is present. The 'REGISTERED EMAIL' field contains 'Your email'. The 'OTP' section has an input field for 'OTP Code' and a button labeled 'OTP Sent'. Below that are the 'NEW PASSWORD' and 'CONFIRM NEW PASSWORD' fields, both containing 'Your new password'. At the bottom is a 'Submit' button.